

# FREQUENTLY ASKED QUESTIONS

# What is the tuition for each age group?

## Full-time

Infants: \$246/week

Young Toddlers: \$241/week Older Toddlers: \$236/week 3 & 4 year olds: \$231/week

Part-time

Monday, Wednesday, Friday: \$170/week

Tuesday/Thursday: \$123/week

**Discounts** 

Sibling discount: 10% off the tuition of the oldest child's rate.

*Reduced rate:* for families making \$70,000 in combined (pre-tax) income or less are eligible. These rates are \$20 less per week than the regular tuition price. There are a limited amount of reduced rate spots and are first-come-first-serve.

## What is your teacher to child ratio?

UCC follows the most stringent standards of national accrediting childcare associations pertaining to teacher to child ratios. Lower ratios will allow our teachers to interact with our children more. More teacher interaction will result in our children learning more (and faster) and will give our children comfort in this very critical developmental age.

- Our four infant classrooms have 8 children at maximum capacity with 2 teachers, yielding a teacher to child ratio of 1:4. Bright from the Start mandates a ratio of 1:6.
- Our three Young Toddler classrooms have 12 children at maximum capacity with 3 teachers, yielding a ratio of 1:4. Bright from the Start mandates a ratio of 1:8.
- Our three Older Toddler classrooms have a maximum capacity of 12 children with 2 teachers, yielding a ratio of 1:6. Bright from the Start mandates a ratio of 1:10.
- Our three year old (2 classrooms) and four year old (1 classroom) classrooms have 14 children at maximum capacity with 2 teachers, yielding a ratio of 1:7. Bright from the Start mandates a ratio of 1:15.

#### How many children does UCC enroll?

We have 148 spots available at UCC.

### How do I get into the building on our first day?

We will provide each family with their own key card that will be programmed to enter the building. You will need to swipe your key card daily in order to enter the building.

#### How do I sign my child in/out every day?

UCC uses a touch-screen software system to log each child's daily entrance and exit times each day. Parents will be provided sign-in/out codes for their child..

### Does UCC have security cameras?

Yes. UCC has security cameras located throughout the center; inside each classroom, hallway and kitchen. We do not have our video feed available online, but all video is recorded and can be recalled if parents would like to view activities within the classroom.

## Do you provide meals?

We provide three meals per day for our children; breakfast, lunch, and snack. Meals will be prepared on site in our kitchen and each week's menu will be posted on the bulletin board at the front of the Center. Each meal will meet the nutritional guidelines of the U.S. Department of Agriculture Child Care Food Program. Nutrition is very important at University Childcare Center and meals will be prepared with a health-conscious approach using fresh fruits and vegetables as often as possible as well as whole-grain breads.



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## What do I (the parent) need to do before I bring my child on the first day?

Below is a checklist for you:

- A complete enrollment form with no blanks.
- Read the Parent Handbook.
- Immunization Record on the Georgia 3231 form (if you do not have this your pediatrician can provide you with this). This can be provided to the center up to 2 weeks after enrollment.
- Provide your child's classroom with the following:
  - **Infants:** at least 3 changes of clothes, diapers and wipes, diaper cream, pacifier (if applicable), sunscreen, bottles (pre-made) and baby food (all bottles and food need to be labeled with the child's name and that days date), a complete infant feeding plan
  - One year olds and up: weather appropriate changes of clothing (underwear, outerwear, shoes, socks, etc.), water bottle, blanket, sunscreen, diapers/pull-ups/diaper cream/wipes (if applicable), and if your child is still taking a bottle provide bottles (pre-made) labeled with their name and that days date.

## How experienced is your staff?

### **Full-Time Staff**

- Lead Teachers have a CDA (child development associate)/TCC (technical certificate of credit early childhood care education basics) or above
- Assistant Teachers must have high school diploma paired with childcare experience

### **Part-Time Staff**

Lunch Breakers/Closers - must have high school diploma paired with childcare experience

Additionally, each of our teachers will complete 20 hours of annual training, twice as much as is required by Bright from the Start, and bring their own unique life-experiences and styles of teaching to University Childcare Center.

# Does your staff know CPR?

Yes. It is required by Bright from the Start that at least 75% of the staff knows infant CPR. It should also comfort you knowing that we are less than a mile and a half away from Piedmont Athens Regional Medical Center in the event of an emergency. Emergency procedures have been written for many different emergency situations and each employee knows what to do in the event of an emergency. These emergency procedures are posted in the lobby at UCC. We also practice evacuations (fire drills) monthly and tornado every six months.

### What do I do if my child is sick or gets sick mid-day?

We all know children often play very closely together and one sick child can very easily make another child sick. For that reason University Childcare Center cannot care for a child that shows signs of a fever or communicable disease. If your child shows any of the symptoms of a communicable illness / disease, 101 degree or higher oral temperature, diarrhea, rash, sore throat and/or any other symptom prior to arriving at UCC please keep them at home until they have been symptom free for 24 hours.

If we notice your child starts to show symptoms while in our care we will separate the child from the group and notify the parent or authorized adult by phone to pick up the child. Parents should pick up the child no more than one hour from the time of notification. The child can return after they have been symptom free for 24 hours.

### What days are UCC closed throughout the school year?

In addition to the holidays observed by UGA, UCC will close all or part of 10.5 additional days per calendar year for required professional learning opportunities to our staff. During the designated days, our staff will participate in a variety of educational training and workshops. Topics will range from general health and safety to curriculum development and assessment. Please note that your child's weekly tuition remains the same during the weeks that contain a professional learning day and/or a holiday. **Please note**: some of our PL Days will be **half days**; which means we will have *early dismissal*. Pick up is no later than 12:00 pm on half-days.

### What is the latest time I can drop off my child?

In order to maintain classroom daily schedules and to allow for proper staffing, *children must be dropped off no later than 10am*. Exceptions would include doctor's appointments, and occasional needs and emergencies. Families should notify the center as soon as possible in advance of schedule changes.